

Quality Management System Manual



EPS LOGISTICS TECHNOLOGY LIMITED

Quality Policy

We at EPS Logistics Technology Ltd take pride in our performance and our Quality Policy covers the following scope of works:

- The design, manufacture, qualification, and supply of special to contents containers, flexible packaging systems and ground handling equipment. Certified to MPAS – system for military packaging design.

We are committed to fulfilling the criteria set out in ISO 9001:2015 and maintaining UKAS Accredited certification approval for this. It is for this reason that we have chosen to implement a Quality Management System that encompasses these requirements and encourages performance excellence to meet or exceed customers' requirements.

Our Management System is intended to reflect our commitment to be customer focused, as well as our commitment to industry, statutory, regulatory and legislative requirements. In addition, the Quality Management System outlines the processes and procedures we use in order to carry out the day-to-day activities that are essential to maintain quality performance at all times, demonstrated via our Quality Management System Manual.

We are committed to continually improve the quality of our services. We do this by measuring the performance of the Quality Management System and by setting appropriate targets and objectives, based on the results. This is supported by a progressive management style that encourages a culture of commitment to Quality excellence throughout the company.

The continuing suitability of the Policy, objectives, and the performance of the Quality Management System, is reviewed annually as a minimum and when required. The Quality Policy is communicated to all employees as part of the induction process for new starters and remains available and accessible at all times.

It is the responsibility of all employees and sub-contractors working on our behalf to maintain compliance with our Policy, Processes and Procedures for continued Quality performance and excellence.

The Directors of the company are unreservedly committed to this quality policy, and to ensure it is understood, implemented, and maintained at all levels within the organisation.

A handwritten signature in black ink, appearing to be 'Mark Chapman', is written over a light blue circular stamp.

Mark Chapman
Managing Director

Copy No.	Reference: BSI EN ISO 9001:2015 Clause 5.2		
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